



3070 Wilson Avenue
Leavenworth, Kansas 66048

Henke Standard Warranty Policy

Henke Manufacturing Corporation(HMC) warrants its products against defects in material and workmanship for a period of 12 months from date of delivery.

HMC, at its option will repair or replace any parts or components found to be defective in materials or workmanship.

Defects will be determined through photos provided by dealer or user, or through physical inspection of returned parts. Parts are to be returned freight prepaid when requested to HMC, labeled with a returned goods authorization number.

Authorization for warranty repair will be faxed to the reporting dealer, and will include labor hours that HMC agrees to credit the dealer, and the Return Goods Authorization Number, if applicable. Credit amounts for agreed labor hours will not exceed 70% of dealer shop selling rate. Mileage, travel time, overtime, or any incidental costs will not be included in warranty consideration. Credits will apply to current or future business with HMC.

This warranty does not include normal wear items such as cutting edges, wear guards, scarifier teeth, etc. Repairs required as a result of misapplication, accidental damage, improper maintenance, improper installation, or negligence are also not covered by warranty.

HMC warranty for any purchased components, such as hydraulic cylinders will be superceded by, and equal to the component manufacturer warranty.

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